

**DOG-PANIONS TRAINING & BEHAVIOUR  
TERMS & CONDITIONS OF SERVICES  
CLIENT AGREEMENT 2025**



Owners Name /Address .....

Contact No .....

Email .....

Pet Name: .....Breed .....

Age ..... Sex .....Dressed .....

**SERVICE PROVIDED: A four-month package charged at £165 plus any return mileage / visit  
(if required - advised when booking).**

- Two home visits are provided of up to Two hours each.
- Visit one; is to observe, film problem behaviours (for me to evaluate in more detail later) and advise on setting up training plans to assist.
- The required plans are constructed and taught by Shanta Cariese to the owner.
- Written plans are provided to follow and refer to within 10 days of the first visit.
- Behavioural modification and training plans provided by Dog-Panions **must not be** combined with training viewed by other techniques on social media or TV shows as many involve aversive methods, which are counterproductive to the plans I provide.
- Video of your training should be sent for me to assess and advise on techniques and progress. The videos are an essential part of the training process as my presence can change the dynamics of the situation, so training is best carried out in your dog's normal home environment/set up. I advise a maximum of four weeks for setting up and practicing the training, with me assessing and giving feedback as you go, to gradually progress without it being too overwhelming.
- Visit two can then be arranged to advance training, again followed by written plans within 10 days of your second visit, further video assessments to monitor/provide feedback.
- Continued support is provided for 2 months from the date of your second visit via phone calls, video assessment/feedback, organised at mutually convenient times.
- If **3** attempts to contact a client for progress reports within these two months are unsuccessful, I will assume you've reached your goals and will no longer attempt any contact.
- Follow-up home visits can be arranged for an additional charge of £40 plus a return mileage if applicable, on a visit-by-visit basis.
- If contact **has not** been maintained, and you require assistance 6 months after the initial visit, a new behavioural assessment will be required at the original consult fee plus any return mileage.

**LEGAL OBLIGATIONS:**

If I witness or know of a bite injury by your dog to a human adult or child, and I am contacted by authorities such as the Police, Dog Wardens or Veterinary practices, Social services, I am legally required to provide any known information.

If Euthanasia of your dog is being considered, the authorities need to have all relevant and accurate information so the correct and most humane decision can be made for your dog. Knowledge of bites to other dogs may also be relevant in these cases and must therefore be provided.

**CONFIDENTIALITY:**

You and your dog’s requirements are confidential. Occasionally, I need to discuss a pet with your veterinary care provider, signing this form gives me your permission to do so.

**REMOVAL FROM TRAINING:**

In some instances, a dog may not be suitable for the services provided, e.g., one needing immediate veterinary care, or one showing inexplicable uncontrolled aggressive behaviour. If a hazard or threat to any animal or person is present, training will be discontinued. No refund will be given under these circumstances.

**ATTENTION:**

The owner agrees to indemnity and holds Shanta Cariese (“Behaviourist & Trainer”) harmless from all liability for any loss, damage, or injury to any person, animal or property arising during training. The owner agrees that the chosen location of training and behaviourist Shanta Cariese, shall not be liable for any loss or damage to property, animal, or owner for any reason. The owner agrees to take sole responsibility for the actions and behaviours displayed by their dog.

**TRAINING PLANS:**

Training plans written by Dog-Panions or any video clips provided MUST NOT be copied or distributed to anyone or social media, other than the intended client. These plans are the property of Dog-Panions.

**FILMING, PHOTOGRAPHY, RECORDING & INTERNET USE:**

Sessions are filmed for training purposes unless advised not to. These videos ARE NOT passed to any other person or social media.

**PAYMENT:**

**A £50 deposit is required at the time of booking a behaviour cancellation, deducted from the payment for your session. The remaining payment is required at the time of your session. The £50 is non-refundable if the session is cancelled within 24 hours of the agreed appointment** Payment in British Pounds Sterling (GBP). No refunds will be given once training commences. Dog-Panions is a fully insured pet behaviour and training business.

**I agree to the above conditions as set out by Dog-Panions Behaviour and Training services**

Client Name .....

Client Signature .....

First visit ..... Second visit ..... End of plan .....

Deposit ..... Rtn Mileage total ..... Paid in full .....